

21 April 2020

Dear Friends, Colleagues, and Partners

A great deal has changed since my last communication with you. As many of you know, a state of emergency was declared in Japan following a spike in confirmed cases of the COVID-19 virus. We will continue to monitor the situation and update you with any relevant changes as and when they occur.

Thankfully, the risk of transmission around our Tochigi headquarters and plant remains comparatively low, which is why we have been able to increase production and continue the delivery of parts and services around the world. Additionally, many of our overseas plants remain operational, albeit with some restrictions, and while I cannot guarantee this will continue, we are in the process of devising a range of contingency plans to ensure business continuity and ongoing support for our customers.

I cannot tell you how inspired I am by the care and dedication shown by the frontline workers who fight this virus every single day. As a medical manufacturer, we are uniquely placed to see first-hand the incredible work you do, and we are honored to be of service in any way we can.

As always, I hope that you and your loved ones are staying safe and well, and I look forward to updating you with our latest developments in due course.

Yours sincerely



Toshio Takiguchi

President and CEO

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